

Wilderness Village Resort

2010 SPRING NEWSLETTER

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WELCOME BACK MEMBERS!

IMPORTANT NOTICES TO MEMBERS FOR 2010

1. **Winter Camping season ends on May 1, 2010**. All Member RV units and equipment must be removed by the end of that day. We are planning to perform site improvements in various areas all over the Resort and will require all Winter sites to be vacated. Please move your units early if you have to, but we will need to have your Winter site vacated on May 1, OTHERWISE IT WILL BE REMOVED AT YOUR COST AND PERIL.
2. All Members' accounts must be current in order to utilize the Resort and the facilities. We have blocked all gate cards belonging to Members with outstanding dues or service charge arrears. Please make arrangements during office hours to make your account current.
3. Invited Members' guests who intend to bring their own RV units, must be pre-registered with our office. Guest sites are subject to our inventory availability only. **PLEASE NOTE: 2010 guest site rates are now \$45.00 per night, however guests sharing a Member's site is only \$30.00 per night.** The seasonal registration staff do not work full time shifts until mid-June, therefore after hours visitors must be met at the gate by the Member after 4 PM. Please remember to have your gate card with you during each visit. All Members and their guests must return to register in a timely manner once a site has been occupied.
4. On long weekends, Members must choose a site that will accommodate a second RV unit if they wish to invite a guest with their own RV unit. Member's guests cannot have their own site on a long weekend. The Resort will not be responsible to guarantee a Member a double site, as it will be the Member's responsibility to find one that will accommodate two units. Only a portion of our sites are set up specifically for two units and both units must fit comfortably on the site pad.
5. In order to provide more site choices for Members, the Resort **does not allow non-Member Guests** to occupy their own RV sites on long weekends.
6. **All towing and honey run services need to be booked by 4 PM, the day before they are required. Same day service requests will not be accepted.**
7. **All services booked over the phone, fax or by mail (Towing, Honey Runs and Plowing) need to be prepaid by credit card or service card (available at the Office). Members may keep their credit card number in a secure file at the Office. Consent forms for this purpose were sent out in the Fall newsletter. These need to be completed and returned to the Office.**
8. We are budgeted to sell five (5) new memberships during 2010. Memberships are offered at \$24,900.00 each. We will continue to process membership transfers until a maximum number of 40 is reached. No transfer applications after that point will be processed until the following year. **NOTE: No transfers will be processed during the Peak Season (June 15 to September 15). Only five (5) season passes are available this year.**
9. The Hemlock Hollow and Crescent areas of the Resort will be closed while we undergo extensive site renovations and power upgrades at the beginning of the season. Completion of this project is planned for early June or sooner, depending upon the weather.

A REMINDER ABOUT OUR CABIN RENTAL RESERVATIONS AND REUNION SITE PROCEDURES

CABIN RENTALS: Each year we receive a tremendous number of requests for Summer Cabin rental reservations. In order to provide an equal opportunity to all Members to make reservations and to make it fair for everyone, we will only accept bookings on a first come, first served basis after the New Year, employing the following procedures:

1. No reservations are accepted until the first business day of the same year as the reservation in the New Year. **Members will now have the first opportunity to book cabins during the month of January. We will not accept reservations from the public until February 1. ALL CABINS ARE BOOKED ON A TWO NIGHT MINIMUM STAY BASIS.**
2. **During the first 2 business days of the new year we will only be accepting reservations by telephone and not by FAX, Email or any other means of indirect communication.**
3. A reservation will not be considered confirmed unless it is acknowledged by our staff and a deposit is paid.
4. As we have only 11 cabins and hundreds of Members, sometimes we cannot always accommodate everyone's requests.
5. All Cabin reservations are booked through our reservation desk in order to prevent double bookings. It is advisable to remain on hold until they can take your call, as they are addressed in the order they are received.
6. PLEASE NOTE: Cabin reservation cancellations will have to be made THIRTY (30) days in advance in order to receive a deposit refund FROM JUNE 15 THROUGH TO SEPTEMBER 15.

REUNION PROCEDURES:

FROM JUNE 15 THROUGH TO SEPTEMBER 15:

1. All reunion sites will need to be paid for in full at the time of booking by the sponsoring Member in order to confirm the reservation.
2. Cancellations will be refunded in full provided that notice is received a minimum of one month before the scheduled reunion event.
3. The sponsoring Member will be required to provide a complete list of all reunion guests to the office in a timely manner, prior to their arrival and will also be responsible to ensure that their guests comply with the Resort rules and regulations.
4. **PLEASE NOTE:** Due to the additional work required to organize a reunion, there will now be a \$50.00 administrative fee applied at the time of booking. This will help offset site reservation signage and other administrative expenses incurred.

NOTICE TO MEMBERS REGARDING STORAGE

Any secondary RV unit (RV units other than a Member's primary RV unit) must be stored in an assigned stall within the SECONDARY Storage Compound (fee applies) or removed from Wilderness Village property after each visit.

NO SECONDARY UNITS MAY BE STORED IN THE RV COMPOUND

Wilderness Village reserves the right to remove any recreational equipment from a storage area if it has not been formally registered and fails to display membership numbers.

FURTHER:

- 1) All equipment stored for recreational purposes (Such as RV units, boats on trailers, utility trailers, ATV's, snow mobiles, etc.) on Resort property must have appropriate membership numbers displayed clearly on them. (Refer to Member's Handbook- Rule 3.21.2).
- 2) No secondary RV units of any kind may be stored in the Primary RV Storage Compound.
- 3) Storage in the Secondary Storage Compound is subject to a fee and availability.
- 4) Storage in the ATV Compound is also subject to a fee and availability.
- 5) Members may not leave their ATV utility trailers overnight in the ATV staging area. All trailers must be removed nightly from the staging area unless a registration tag has been purchased from the Office and attached to the unit.
- 6) Equipment belonging to Members may no longer be stored in the Maintenance yard or anywhere else but a designated storage area. Due to liability and security issues, the Maintenance area will be now be accessible only to authorized personnel.
- 7) Requests to borrow basic tools will now be addressed through the Office only.
- 8) The access roads to the RV and Secondary Storage Compounds are closed during the Winter because they are not plowed.
- 9) No shelters are allowed to be constructed in storage areas.



DEFINITIONS:

Motorized Vehicle- Any vehicle that is powered by an engine and driven on land. This includes, motorhomes, vehicles used for towing (such as cars and trucks), vehicles used for transportation to and from the Resort and any vehicle that has a motor and is driven within the Resort.

Declaration of Insurance Coverage- This is an acknowledgement by a Member that they understand it is their sole responsibility to carry their own liability insurance on any motorized vehicle operated while on Resort property (even if the motorized unit does not leave our property).

Primary Unit- Refers to the main RV camping unit used by a Member for sleeping accommodations. This can be a motorhome, tent trailer, camper (if this is a Member's sole camping unit), fifth wheel RV trailer, conventional RV trailer or camperized van. A primary unit does not include the vehicle used for towing it.

Secondary Unit- Refers to RV equipment or motorized vehicles other than the primary unit, which are being stored on our property. For example: A camper (if the Member also has an RV trailer), an additional RV camping trailer, a utility type trailer, a boat on a trailer, or a motorized vehicle such as a car or truck. **NOTICE: Any equipment not stored in the appropriate area and registered will be removed at the owner's risk and expense. A secondary RV unit parked on a Member's site along with a primary unit will be subject to paying a guest fee.**

Recreational Equipment- Includes ATV's (Quads, sleds, or motorized bikes), watercraft, utility or cargo trailer, etc.

RV- Travel trailer, fifth wheel, motor home, camper or tent trailer.

PLEASE NOTE

RV Towing, Honey Run and Plowing requests must be submitted by 4 PM of the day prior to being required. Due to the tremendous amount of service work requests, they cannot be performed on the same day as requested. All services (Towing, Honey Runs and Plowing) will now need to be prepaid by credit card or service card (available from the office).

MEMBERSHIP SALES & TRANSFERS

We continue to maintain a waiting list for new memberships. The current price is \$24,900.00. Wilderness Village extends a \$1,000.00 discount to direct family members of Resort Members. A total of 10 new memberships were sold during 2009 and we have budgeted for 5 during 2010. We are limiting the number of new memberships sold each year in order to prevent Member saturation.

The Board is also limiting the total number of resale membership transfers to forty (40) again this year. By regulating the number of new families joining the Resort we avoid having to place restrictions on overall Member usage. The current fee for transferring a membership is based upon 30 % of the pro-rated membership cost. Once a total number of forty (40) transfers are processed, any other Members wishing to sell their membership will have to wait until the following year. Please contact the office for details. **NOTE: No transfers will be processed during the Peak Season (June 15 to September 15).**

MESSAGE FROM THE PRESIDENT

On behalf of the Board of Directors, I would like to welcome everyone back for the 2010 camping season.

Upon your arrival at the resort to start your summer camping, you will notice our brand new small pool comfort station with all new amenities. You and your family can enjoy this along with the 2 pools and all the resort has to offer. You will also notice that the Hemlock area has had a complete facelift with a power upgrade and site renovations all of which could not be possible without all our members support. With these new additions to our resort we as directors and management continue to be focused on keeping WVCA a recreation lifestyle everyone can afford and enjoy.

As shareholders and owners of W.V.C.A, you should be proud to enjoy your campground to its fullest; and we hope you will continue to invite friends and relatives to share in the experience that you have every time you are in the Resort.

As we move into 2010, your Resort Manager and Board of Directors will continue to strive to keep Wilderness Village in high demand and maintain a modern, safe facility for you and your family to enjoy for many years to come. We will continue to stay focused on staying debt free while not compromising the service level and commitment to the membership that you have been able to enjoy.

The Board of Directors are looking forward to serving you in 2010 while you continue to enjoy all that Wilderness Village has to offer you and your family. Please visit the WVCA website www.wildernessvillage.ca and use it to its fullest and keep up-to-date on what is happening at the Resort and watch the projects unfold. You can also contact the Board of Directors via e-mail; all your correspondence will be read at every board meeting and responded to.

You will be very excited to arrive at the Resort. Please Drive Safe and we look forward to seeing you.

On Behalf of the WVCA Board of Directors,

Richard Bruce
President, WVCA

GREETINGS FROM THE MANAGER...

Another brutally cold Winter season is finally over and now it's time to think about Summer again. We are geared up for another great year!

Last Fall we upgraded the power in to the Resort by installing two additional ground transformers to provide the south and north west quadrants with increased power, making it more dependable and consistent. Early this season we will complete the renovation of the sites and power in the Hemlock Hollow and Hemlock Crescent areas. Many of those sites will be upgraded to dual services so Members may share their site with guests. These sites are not mandatory dual use sites and may be used by single units. **PLEASE NOTE: It will be necessary to close those areas while the renovations take place.** The project should be completed in early June.

Mandatory Dual RV sites elsewhere in the Resort will be in effect during the Peak Season (June 15 through September 15). Members' requests for dual sites have increased over the last few years. Each one of these Mandatory Dual use only sites will be clearly identified. Any Member wishing to occupy one of these sites with a single unit, will be required to pay the nightly guest fee. Mandatory Dual sites will be clearly marked with a prominent green and yellow sign.

I would like to take this opportunity to thank all of the Members who volunteered their time last year. Members came forward to perform staining, serving Pancake Breakfasts and assisting our staff and Members in many other ways. All the efforts of our Volunteers are truly appreciated.

There may still be paid seasonal employment opportunities at the Resort. Any Member who is planning to spend an extended period of time at Wilderness Village, is invited to apply. Applications should be submitted as soon as possible. Job descriptions can be found on our website. Forms are available from the office and can be FAXed, Emailed or sent by regular mail. Please contact me for further details.

Members may bring guests to the Resort; however prior arrangements must always be made and access is subject to availability. Please remember this in order to avoid a possible embarrassing situation. Members' guests will now pay \$45.00 plus GST for their own a site (which will be subject to availability), while guests sharing a Member's site will be charged just \$30.00 plus GST. All guests must be pre-booked through the Office.

Messages for Members will be displayed on the message boards across the road from the front entrance of the Office. These display boards will contain important information for Members and guests such as Resort rules, major newsletters, important notices and Minutes of Board meetings. In addition, Members will be able to find out where their RV unit was towed by our staff if they have booked that service.

2010 looks like it will be another successful season for us. Please keep in mind that I continue to maintain an open door policy, so stop in to see me if you have any questions or concerns.

See you soon!

OFFICE HOURS: 8 AM to 4 PM Monday through Saturday
PHONE: (403) 845-2145 FAX: (403) 845-2146
Email: manager@wildernessvillage.ca
Website: www.wildernessvillage.ca

Ron Webster
Resort Manager

POLICIES

Fire Bans

We reserve the right to impose Fire Bans when hot, dry conditions exist. Fire bans are not a popular decision, but a prudent one nonetheless. After all, if we have no trees or amenities left, we have no campground. Fire Bans may be imposed at the discretion of the Resort Manager, regardless of whether the Provincial Park next to us has a ban in place. Whenever there is a risk of forest fire, such as the extraordinarily dry conditions and high winds we have experienced in the past, the Resort Manager will impose a ban to which all campers must comply. We urge Members to practice fire safety at all times in order to safe guard our asset. Please warn your children of the dangers of playing with fire!

Registering for Winter Camping

Any Member wishing to occupy a Winter Camping site **must register**. This can be done at anytime prior to the deadline for registration, which is always the Monday of the August long weekend. Please avoid disappointment and register as soon as possible. There are provisions for late Winter Camping registration or Members without enough qualifying nights from the previous season (providing we do not exceed 185 applicants), however they will be subject to paying a **\$200.00** fee. Just a reminder, Winter Camping rules now require Members to camp at least one night during the period from December 21 to March 21, plus at least nine other nights between October 2 and May 1, in order to be eligible for the Winter Camping program the following year. **Winter Camping ends on May 1. Units need to be removed from Winter sites by that date.**

Resort Access

All Members are required to use their gate cards after regular hours. Registration staff work full time during June, July and August only, and then only until 10 PM. At all other times throughout the year, Members must be prepared to let themselves in and out using their gate card, as we have no staff assigned to registration duty after 4 PM. Security personnel are instructed not to open the gate after regular hours. When opening the gate for your guest, please ensure that they proceed directly through and do not stop within thirty feet of the gate. Remember, the gate system is designed to let one vehicle through at a time. If you are opening the gate for multiple units, the gate will come down after each vehicle! Please inform your guests of this as damage to the gate system is at the expense of the Member. **MEMBERS- PLEASE DO NOT LET STRANGERS IN USING YOUR GATE CARD!**

NOTE: You will need to have an electronic gate card with you in order to access the Resort. Members who do not have a card with them during the Summer months, are required to use the public entrance lane so that they can identify themselves to our staff at the rear booth. Sorry, we cannot open the gate remotely for Members without gate cards for security reasons.

Booking of Services

In order to organize and schedule our staff, we require reasonable notice for the booking of optional services such as RV Unit Towing, Septic Vacuum Truck Service and Propane Refilling. The cost per service for Towing, Septic Vacuum Truck and Snow Plowing is \$20.00 for Shareholders and \$25.00 for non-Shareholders. **All charges are plus GST and must be paid in advance by credit card, cash or service card.** Many Members have opted for leaving their credit card number in a secure file at the Office. Consent forms were mailed to all Members last Fall and are available from our website. Members are requested to complete these forms and return them to the Office as soon as possible.

Towing- Must be booked by 4 PM the day prior to being required. Members may request one specific site and our staff will tow the unit there providing the site is available. If the site is already occupied, they will then place the unit on a site nearest to the one requested. Available from May 1 to Thanksgiving weekend only.

Before your RV unit can be towed off site, you must have the jacks raised, slides in and the canopy retracted. Our staff does not provide this service.

Septic Vacuum Truck Service (AKA: Honey Run or Dump)- **Must be booked by 4 PM the day prior to being required.** No emergencies can be accepted. This service is provided from the middle of May to the end of September. Your driveway needs to be clear of vehicles in order to accommodate our equipment and the slide pulled in (if your valves are located under it). Members with multiple sewer tank pull valves are advised to identify them with colored ribbon which is available at the office.

Site Snow Plowing- **Must be booked by 4 PM of the day prior to being required.** Normally there is significant snowfall in the Resort during the Winter, so please call ahead for conditions. **Sorry, same day service requests and drive up's will not be accepted.**

Propane Refilling- During the Summer months, refilling is performed several times per day between the hours of 8 AM and 4 PM. The procedure is to pay for the fill at the Office, then take the tank out to the station (which is now located next to the Maintenance Department area). On Sundays during the Summer, please go to the booth at the rear of the Office for booking this service. We do not have staff at the station full time, so Members may have to return to pick up their bottles. In the Winter months, propane is filled only at 2 PM due to minimal staffing. No propane is filled in the evenings. Emergency winter propane tanks are located on the deck of the Office. **Note: Members must have current propane tanks. Tanks with expired dates over ten years old that have not been re-certified or having leaky valves will not be filled.**

Holding a Site

Members arriving at the Resort who plan to tow their own RV from the Compound, may pick up a red WVCA cone from the Office and place it on the vacant site of their choice while they move their RV. This cone can hold a site only for a period of up to one hour. Security will pick up any cone left on a site after that time. Members may not hold a site for someone else unless a reunion area has been booked through the Office and the appropriate signage attached to site posts. PLEASE NOTE: No Member may place their RV on a site to reserve it for occupancy at a later date. Passenger vehicles, lawn chairs, etc. may not be used to hold a site. These are Resort Rules, please comply.

Guests

- Remember Members, on long weekends your guests must double up on your site if they bring their own RV.
- You always need to notify the Office prior to having a guest bring their unit out to camp and then ensure that they register and pay for their site in a timely manner (\$45 per night, per RV Unit). In order to receive the guest rate, the guest must share the site with the sponsoring Member. **DUE TO SECURITY CONCERNS and THE GENERAL INTENT OF THE PRIVACY ACT, REGISTRATION STAFF MUST ALWAYS BE ADVISED OF ANY EXPECTED DAY VISITORS IN ADVANCE. OUR POLICY IS TO TURN AWAY ALL VISITORS WHO HAVE NOT BEEN PLACED ON THE VISITOR LIST BY THE MEMBER.**
- Members may not abuse their membership privileges by lending their RV unit to friends or extended family for camping at WVCA without permission of the management and paying the appropriate camping fees. Gate cards are not to be lent out to anyone. **This is cause for immediate suspension of privileges.**
- The Office maintains a guest list so that we are aware of our available site inventory at all times. Failure to notify the office of your intention to bring out guests with their own RV, will result in them being turned away at the gate. Management of site inventory is absolutely essential in order to guarantee all Members a site when they arrive.
- As a Member, you are completely responsible for your guests. This includes after hours access to the Resort Gates, their conduct while here and their payment of camping or cabin rental fees.
- Members may not reserve a specific site for friends unless it is in the group area and booked through the Office (minimum of 5 sites, maximum of 10). We have policies for reunions as mentioned in the Fall newsletter. Please refer to the special notice in this newsletter for more information.

- Please tell your guests about our gate system and that the arm comes down after each vehicle. Many visitors do not heed the large warning sign that warns about the gate arm and serious damage to both vehicle and our gate system may occur. Any repair costs to our gate system will be charged directly to the Member. Please remember to ensure that there is sufficient room ahead for any vehicle that you let in. If you park in the driveway and walk back to let your guest in, they will have no room to drive their vehicle through. This will result in a gate malfunction. Please keep our driveway clear at all times.

Minor Curfew

- A curfew remains in effect for all minors.
- All persons under 18 years of age are required to stay within a campsite supervised by an adult after 11 PM.
- Children must be accompanied by an adult if they wish to travel outside of their campsite after 11 PM, otherwise they will be escorted by Security back to their campsite.
- Families that have habitual nocturnal travelling minors, will have their membership privileges suspended. Family suspensions were issued in past years due to the inappropriate actions of some children. This is an extremely unpleasant and embarrassing experience.

Pool Schedules

This season, we will once again post pool schedules. It is necessary to follow schedules in order to accommodate various age groups, activities and to perform maintenance. Persons who do not adhere to the posted schedules will have their Pool privileges suspended by the Resort Manager. All Pools and Hot Tubs will be closed at 10 PM.

Lodge Lounge

This area is designated as a family lounge, however parents are required to ensure that their children are behaving appropriately at all times. There are no wet bathing suits permitted in this area. After 7 PM especially, parents are required to supervise their children in the lounge so that adults may enjoy some quiet time.

Young Children in Hot Tubs & Pools

Several years ago, a Resolution was passed at an AGM, which prohibited children under the age of 8 years old to enter our Hot Tubs. **This Resolution was once again addressed and upheld at the 2006 AGM and again at the 2007 AGM. It will continue to be in effect.** Pools will have to be closed and possibly drained when there is evidence of fecal or other serious contamination in the Pool. This process could take as much as several days and is a great inconvenience and potential health hazard to other Members. Parents, please ensure that babies are wearing swimming diapers and that your children do not consume food immediately prior to entering our Pools.

We remind everyone that there are no Life Guards stationed at our Pools. Children are required to be supervised at all times whether in the Hot Tubs or Swimming Pools. Parents are not to leave their children unattended around the Pools for any reason. It is the parent's or guardian's sole responsibility to ensure the safety of the children in their care. No running is permitted on pool decks due to the increased chance of injury. The Resort will require unsupervised children to leave the area.

Lost Children

Last Summer, we had several cases of lost children reported to our Security Department. This is a very traumatic experience for everyone involved. Parents and guardians are advised to watch over their children at all times. We have a very large facility and little ones become disoriented easily. The entire Resort comes to a standstill when there is a report of a lost child and staff members are taken away

from their duties. Please help avoid these situations by maintaining care and control of the children in your custody.

Member Registration

In order for the Resort to maintain an accurate site inventory and to be able to deliver emergency messages to our Members, everyone is required to register in a timely manner. This applies to Adopt-a-site program and three year site program participants as well.

Members who habitually neglect to register their site at the Office will be subject to disciplinary action including a monetary fine. Please remember, even if the Resort has towed your RV on site for you, we still need to know you have physically arrived. Please register at the Office in person.

Cabin & Group Site Bookings

In order to reduce the tremendous amount of administration work required to deal with each individual family of a group function, the sponsoring Member will now be required to prepay all monies at time of booking. In order to receive a full refund, all cancellations must be made no less than thirty days prior to the event. There will now be a \$50.00 administration fee charged for booking reunions. This will help offset the expense incurred to laminate and post reservation signs as well as to organize the event. The Member will be required to allocate and assign cabins to the various members of their group and submit a list of names and the corresponding cabin assignments to the Office. Without this information, Member's guests will have no idea where they are assigned upon arrival at the Resort. A copy of this assignment schedule may be obtained from the Office for the Member to distribute to their group.

In order to provide an equal booking opportunity for all Members, no reservations will be accepted until January of the year that they are required. All bookings are accepted on a first come, first served basis, however Members will have the first option to book during the month January. **No bookings will be accepted from the public until February. CABINS MUST BE BOOKED FOR A TWO NIGHT MINIMUM STAY.**

Cabin check in time is 4 PM, check out time is 11 AM. Members, please ensure that your guests check out on time so that our staff may have sufficient time to prepare for new guests.

AGM Resolutions

All Resolutions to be presented at the 2010 AGM must be received at the office by 4 PM, July 15, 2010. Resolution forms are available from the Resort Manager. **PLEASE NOTE THAT THERE IS A POLICY FOR PRESENTATION OF RESOLUTIONS AT THE AGM.**

Dogs

All dogs must be restrained on a leash and their droppings picked up while in the Resort. Please, as a courtesy to other Members and guests, do not leave your pet tied up outside when you are away from your site because they will bark and annoy other campers.



WHAT'S NEW THIS YEAR?

Security

We will once again be employing professional Security personnel this year to ensure everyone's comfort and safety. We would like to have Members volunteer at busy times to assist our Security department by reporting any security issues over the intercom at the front gate, or contacting our Security personnel at their site which will be clearly marked.



Dust Control

Over the Winter we stockpiled limestone rock for placement on our main roads again this season. This product works very well in controlling the dust and reducing the number of pot holes.

Hemlock Hollow and Crescent Renovations

We have now installed additional electrical ground transformers throughout the Resort. Early this Spring, we will undertake the complete renovation of the Hemlock areas. Our intention is to have all work completed prior to mid-June. Each site will have its own utilities located in an appropriate area beside the pad. The site power will be upgraded to include two electrical receptacles. Every effort will be made to minimize the number of trees removed while at the same time lengthening the site to accommodate the needs of most Member's RV requirements.

New Small Pool Washroom Facility

Members can look forward to using our new Small Pool washroom facility this season. It is located between the two pools and features private family shower rooms, multiple public showers and toilet cubicles, as well as a large laundry area. The concrete pad under the canopy is heated in order to avoid ice build up.

Three Year Site Occupation Program

The three year site program initiated in the Fall of 2006, was renewed last Fall due to the popularity of this program. These sites are marked on the respective site posts.

Reunion Sites

Only sites on Jack Pine Trail will be used for reunion sites. Reunions normally have more people congregating at sites and sometimes require cabins as well. As Jack Pine is historically a busier area of the Resort, it is the best location for all reunions. Of course, Members may choose to camp on any available site on Jack Pine if they wish, provided it is not previously booked for a reunion.

Please note the following information concerning reunion site post signage:

Reunion Reservation Site Post Signs

Reunion sites are clearly marked with site post signs. These signs will indicate information concerning the dates of each reunion. Although our staff will place this information on the site post two weeks in advance of a reunion event, this does not necessarily mean that the site is unavailable to other Members for the entire time. Please carefully read the dates of the reunion event on the site post, as the site may be available during the time of your intended stay. If your visit conflicts with the date posted on the site post, you are required to move off that site and choose another. This is why reunion information is posted two weeks prior to the event.

Operation of ATV's

ATV's may not be operated in the general campground and must be staged from the appropriate area. Exceptions are made during the Winter months, where designated routes must be followed. No cruising or stunting within the Resort is permitted at anytime.

It is the responsibility of all ATV enthusiasts that appropriate operation of these vehicles be maintained both on and off our property. Every effort should be made to respect our neighbors, the environment and the areas accessed in order to prevent this popular pastime from being restricted or possibly eliminated by governing authorities. All vehicles must idle in and out of the Resort. Do not drive on our neighbor's driveway approaches or in the ditches.

Bingo

Due to the extra efforts of a few of our Members, our Bingo program will be offered again this season. We do not charge to play Bingo, but gladly accept donations towards our recreational programs. Member- sponsors are invited to come forward to donate prizes. We will now be printing a "Friends of the Resort" sponsor section in this newsletter. The Bingo schedule for this season is enclosed. The Bingo volunteers are always looking for full time or part time help. Please contact the office.

Discounted Fall, Winter and Spring Cabin Rentals

Over the past few years, long term Winter Cabin rentals have been accepted due to a shortage of rental accommodations available in Rocky Mountain House. In an effort to offset the expense to keep the Cabins heated during the Winter, the Resort will continue offering discounted rates in the off season, based upon one week minimum rental. For more information, please call the Resort Manager.

May Long Weekend Member Meeting

On Saturday, May 22, 2010, at 10 AM, we will hold a two hour meeting to bring Members up to date on all our projects and to answer questions. This takes place at the Activity Center. Lunch will be served.

Nominee Reception

We will hold a Board Nominee Reception at 10 AM, Saturday, August 28th, 2010 in the Activity Center. Members will be able to meet the nominees for the Board in person and listen to their views and opinions. The Board elections will take place at the AGM to be held on Saturday, September 4, 2010.

Member Express Lane

During the 2010 Summer season, we will once again convert our front entrance to a Member express lane. A separate registration booth behind the office will be used to register non-Members into the Resort. Members will be able to access the Resort using their gate card, while all others will be required to drive down a secondary lane and register behind the office. For security reasons, **if a Member does not have their gate card, they will be required to use the non-Member lane behind the office and identify themselves to our registration staff.** The non-Member lane will be closed and locked when the booth closes and the only entrance after hours into the Resort will be by gate card through the main entrance. All transactions, including Member registration, take place at the office (either via the front door between 8 AM to 4 PM Monday through Saturday or at the booth behind the office on Sundays and after normal office hours). **Members, when returning to register after 4 PM, please park in the lot in front of the office and walk around the path to the service counter located at the rear of the Office.**

WVCA Membership Cards

Members, your membership cards are permanent. We have discontinued the process of issuing different cards each year in order to save the expense. Your current membership card is a permanent card. Replacement cards can be obtained from the Office for \$10.00.

RESORT RULES

It is the Member's responsibility to be aware of the Rules of Wilderness Village. Member Handbooks have been distributed to every Member. Extra copies are available at the Office.

Vandalism

Members are advised that Wilderness Village now has a zero tolerance policy concerning acts of vandalism. As per a carried Motion by the WVCA Board, any Member or guest who willfully damages Resort property will be subject to criminal prosecution, payment of damages and in the case of the Member, immediate termination of membership.

Another Reminder about Winter Camping Registration

Don't be disappointed by missing the deadline for registering to Winter Camp! The last day you can register is Monday, August 2, 2010 (the long weekend). Late registrations may be accepted after that date providing that our maximum of 185 sites is not exceeded. There will be a \$200 fee for late registration. Members are reminded that they can register anytime prior to the deadline, during regular business hours. **Winter Camping ends on May 1. Any units left on site after that date will be removed at the owner's expense and peril.**

Changing Sites Every Two Weeks

Members must move to a different site every two weeks if they intend to stay for extended periods. Please do not ask for an extension because that is not fair to other Members. If you plan to be out camping longer than two weeks, we suggest you make your moving date near the half way point of your stay. Please remember that Resort rules prohibit Members from dropping off their RV unit and returning on another day to occupy it. In order to leave a RV unit unoccupied on a site for up to 24 hours, a Member must have occupied the site for at least 48 hours prior. Staff, Adopt-a-sites and 3 year occupation sites are exempt from these rules. See 72 Hour Pass information below.

72 Hour Pass (NOTE FEE)

Once again this season, Members will be required to obtain a pass if their unit will be unattended for up to 72 hours during mid-week. This pass can only be issued on Monday and applies to Tuesday, Wednesday and Thursday and to no other time during the week. The fee is now **\$60.00** plus GST (the same fee that would be charged for two nights guest rate). This pass will be issued at the absolute discretion of the Resort and in extraordinary circumstances only, in order to reduce the number of unattended RV units occupying sites during the busiest times of the Summer. As for the 24 hour pass (no charge), a unit must be occupied for the previous 48 hours to qualify for a pass.

Guests Staying In Member's Unit

Currently, there is no charge for guests staying in a Member's unit providing that the Member is there too. Under no circumstances is a Member permitted to lend their unit to camp at WVCA without first notifying the Office and then paying the appropriate fee (2010- \$45 per night if Member is not present). This privilege will always be subject to guest site availability. Members Handbook Rules will apply. **NOTE: New policy states that any secondary RV camping unit placed on a site will be charged the nightly guest fee for every night it remains on site. This includes truck campers and van conversions (if connected to the utilities).**

ATV Routes

ATV's are not permitted to operate in the campground during the Summer and must be staged from the appropriate area and directly out of the Resort. Please operate your machines in courteous, safe manner and respect our neighbors and the environment. ATV staging from the Resort is a privilege and abuse will cause it to be taken away. The Sustainable Resource people say to stay on the road until you are well past our neighbor's acreages. Please, no driving in the ditches or on driveway approaches!

ATV Group

Some Member ATV enthusiasts have organized a group called the Wildcatters. Their goal is to encourage responsible ATV operation. They would be pleased to provide Society membership information. Please contact the office for more information.

Resort Speed Limit

The maximum speed in our Resort is 15 Kilometres per hour. This is necessary to protect people and pets from injury and to reduce dust. Any habitual speeders will have their gate cards invalidated and fine penalties will be issued at the discretion of the Resort Manager.

Parking on Grass

While some of our site pads are more defined than others, most sites have a distinct RV pad separated from a grassed area. Members are requested to use discretion where parking their vehicles or those of any guests. Please do not park where there obviously is a grassed area. It is very fragile.

Gate Cards- It is the responsibility of every Member to have a valid Gate Card in order to access the Resort after Office hours. **For security purposes, any Member who does not have their gate card with them will have to use the non-member entrance lane and provide identification to our registration staff.** Members are required to meet their guests and let them in and out **after regular business hours**

Membership Dues Arrears

Members who allow their account to fall into an arrears situation, whether it be dues or service charge related, will have their Gate Card invalidated until such time as their account is made current. All membership privileges will also be suspended.

Mandatory Dual RV Sites

Please be advised that due to Member's requests, we have designated a number of sites in the campground as DUAL OCCUPANCY ONLY in our peak season (June 15 to September 15). This action was to address the growing need for sites that will accommodate two or more units. During this period, no single unit will be permitted to occupy the site unless a daily fee is paid equivalent to the Member's guest fee. These sites are clearly posted with prominent green and yellow signs.

Quiet Time

For the comfort of all campers, unreasonable noise is unacceptable at any time. Quiet time is to be observed at 11 PM. Please be considerate of your neighbors.

NEW EQUIPMENT & VEHICLE REGISTRATION INFORMATION:

Storage Compound Registration & Insurance Form

Several years ago, the Board of Directors responded to Members' concerns regarding stricter management of our Storage Compounds and initiated a stored vehicle registration program. There is a registration form included in this Newsletter for updating purposes if a Member has changed their RV ownership. All Members are required to have this form up to date so that we can keep our records up to date. Included on this form is a declaration on behalf of the Member that they carry liability insurance on every motorized vehicle that they intend to operate on Wilderness Village property. If you purchase a new unit, it is your responsibility to update your registration information at the Office. It is critical that we know the make of your RV unit in the event there is a need to verify the identification of your unit for towing purposes. Any vehicle or item of recreational equipment in storage on Wilderness Village property, must be registered and display your COMPLETE membership number as per the Members Handbook. Registration is also mandatory for ATV's (quads, bikes and sleds), boats, cargo and utility trailers. ALL STORED RECREATIONAL EQUIPMENT MUST BE REGISTERED. Please complete the registration form provided in this Newsletter and return it to the Office.

UPCOMING EVENTS

- May 22, Saturday Member's Special Meeting, 10 AM Activity Center- Lunch to follow.
- May 22, Saturday **Pig roast** at the Activity Center 5 PM (Call for Tickets)
- July 4, Sunday Farmer's Market, 11 AM Activity Center
- July 31, Saturday The Sylvester Carnival & Barbecue, 11 AM Activity Center
- August 1, Sunday Farmer's Market, 11 AM Activity Center
- August 14, Saturday Annual Golf Tournament & Barbecue (Call for Tickets) \$75.00 pp
- August 28, Saturday Nominee Question & Answer Period 10 AM Activity Center
- September 4, Saturday Annual General Meeting, 10 AM Activity Center (Shareholders)
Followed by Shareholder Barbecue- Activity Center, Noon
- September 5, Sunday Farmer's Market, 11 AM at the Activity Center
- October 9, Saturday Thanksgiving Dinner, Activity Center- Advance reservations required- 5 PM
- October 10, Sunday Farmer's Market, Activity Center 11 AM



FARMERS MARKETS
Sunday of every long weekend
11 AM in the Activity Center



Need some last minute Camping Supplies?

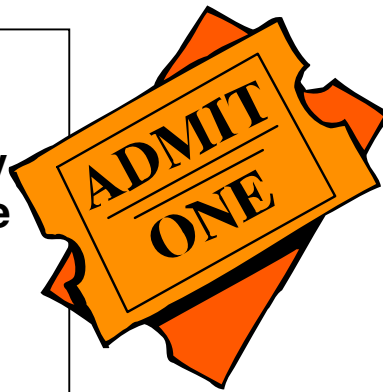
Make sure you visit the Village Store!

- *RV Supplies*
- *Groceries*
- *Fast Food*
- *Gourmet Ice Cream*
- *Videos*
- *Fresh Baked Goods*

Managed this year by
Pat Jones & Alyson Lefler

COMING AGAIN SOON...

“Movie Time”. During the Summer, Members Don & Heather Burdeyney will set up an outdoor movie theatre once again and show full length family motion pictures! Watch for more details in our weekly newsletters!



PIG ROAST!

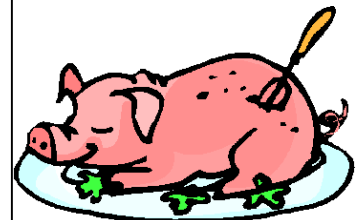
You asked for it so here it is!
Our 2nd Annual Pig Roast!

Saturday, May 22 at the
Activity Center. Advanced
tickets required. Cut off
date: May 14th!

5 PM

Adults- \$15

Kids under 8 years \$7.50



Wilderness Village Annual Golf Tournament

Saturday, August 14, 2010

CANYON CREEK GOLF COURSE

Call the office for your tickets!

\$75.00 (plus GST) per golfer

**Includes a Great Catered Dinner!
Great Fun! Great Prizes!**

Cut Off Date: Saturday, August 7, 2010

There will only be room for 72 entrants!
Only the first 72 paid up golfers will be accepted.

Sorry, there can be no additions- Golf Course rules!
Cancellation Policy: 7 full days prior to Tournament

**FABULOUS HOLE IN ONE PRIZES!
ROYDALE GOLF CART AND \$5,000**

*All Golfers requiring Carts on the day of the
tournament must make their own arrangements with
the Golf Course. Call (403) 845-5001*



**Volunteers needed!
Please contact the Office.**

***Each year the same small group of
volunteers organize this popular event.
They could sure use some help picking up
prizes and contacting sponsors. Please
leave your name and phone number (or
site number) at the Office. Let's make this
the best tournament yet!***

SEASONAL EMPLOYMENT OPPORTUNITIES

Each year we invite Members to come forward and apply for seasonal employment positions in the Resort.

The Resort Manager will reserve the right to select the best applicants for employment based upon their prior experience, qualifications and suitability for the particular position for which they applied. We wish to thank in advance all Members who apply. Application information will remain confidential and only those accepted will be contacted. All applications will first be submitted to individual department heads for their consideration. The Resort will continue to outsource staff if there is a shortage of Member applicants for any position.

PAID EMPLOYMENT OPPORTUNITIES

We are seeking seasonal applicants for the following departments:

- **Maintenance Department: Duties include general maintenance tasks under the direction of the acting Maintenance Foreman. Drivers license required.**
- **Housekeeping Department: Cabin housekeeping and light janitorial. Husband and wife teams welcome.**
- **Village Store: Husband and wife teams as well as singles are required.**
- **Office Staff: Some shift work involved. Computer knowledge, customer service and cash sales experience an asset.**
- **Swimming Instructor**

Please contact the Office for details.

VOLUNTEER OPPORTUNITIES

There are several positions for which the Resort requires Volunteers. As with most other Associations, volunteering is an important aspect of our organization, because hiring full time staff for these positions is not financially viable.

Special Interest Programs- Water Aerobics, Power Walking, Biking, Baby Sitting Courses, Women's and Men's Programs, Crafts or ideas about any other special interest programs that you can think of would be welcomed. Please contact the Resort Manager if you have an interesting activity that you would like to share with others this Summer.

Pool Monitor(s)- This Volunteer position would require a consistent commitment to monitor the Pool and Lodge area. Due to the importance of this position, the Resort would provide RV moving and septic services for the term of the commitment.

General Volunteers- There are always things to do to help out the maintenance department. Picnic table assembly, staining, window screen repairs, lawn mowing, playground maintenance, etc.

Tradesmen- If you are a tradesman and would be available occasionally to help us with some of our projects which require professional assistance, please contact the Resort Manager. We are always in need of electrical, plumbing and construction expertise.

Pancake Breakfast- Families are invited to come forward to volunteer at our community Pancake Breakfasts. This is a fun way to meet new families. Contact the "Pancake People" at their sites, 1 & 1A Tamarack Trail.

MEMBERS INFORMATION MEETINGS

Member information meetings will take place from time to time during the Summer. These meetings are usually one to two hours in duration and will give Members an opportunity to exchange information with the Board of Directors and Resort Manager. A number of topics will be discussed and all Members are welcome. We would also like to see more attendance at these meetings from parents of young children. After all, they are the future of our Resort and we would like input from them as well. **ALL MEMBERS ARE INVITED!**

Watch for any upcoming meeting dates in the weekly newsletters.



There will be a Member Information Meeting on Saturday of the May long weekend. All Members are invited. We will bring all Members attending up to date on our projects and have a question and answer period. This meeting will be held at 10 AM in the Activity Center.

TO CONTACT US...

OFFICE BUSINESS HOURS: 8 AM TO 4 PM, Monday through Saturday- Use rear booth during lunch hour in the Summer.

**REAR BOOTH HOURS: 8 AM to 10 PM late June, July, August and September
(Seven days per week unless posted otherwise)**

PHONE: (403) 845-2145 FAX: (403) 845-2146

EMAIL: Ron Webster, Resort Manager: manager@wildernessvillage.ca

Information and Bookings: information@wildernessvillage.ca reservations@wildernessvillage.ca

Member Accounts: accounting@wildernessvillage.ca

Board of Directors: boardofdirectors@wildernessvillage.ca

WEBSITE: www.wildernessvillage.ca

MAILING ADDRESS:

**BOX 1347
ROCKY MOUNTAIN HOUSE, ALBERTA
T4T 1A9**

**PLEASE REMEMBER TO BRING
YOUR GATE ACCESS CARD.**

**YOU WILL NEED IT TO
ACCESS THE PARK.**

Members please note RE: GATE ACCESS AND OPERATION

We only have registration staff on duty after 4 PM during the months of June, July, August and the first weekend of September. During the balance of the year, all business is conducted through the Office during regular hours (see above). Any Member who is in an arrears situation will have their Gate Card invalidated and it will then be necessary to bring their account up to date during business hours, before Resort access is permitted.

Gate Registration Evening Staff on duty only:

Beginning Friday, May 14- Friday, Saturday & Sunday evenings only until Friday , June 25th, then everyday through to the September long weekend. After the September long weekend- the next two weekends only.

Please do not have your guests call the Resort Manager outside of the above business hours to open the gate for them. This is the Member's responsibility. The Resort Manager is to be called only in emergency situations after office hours.

WILDERNESS VILLAGE
2010 BOARD OF DIRECTORS

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DIRECTOR

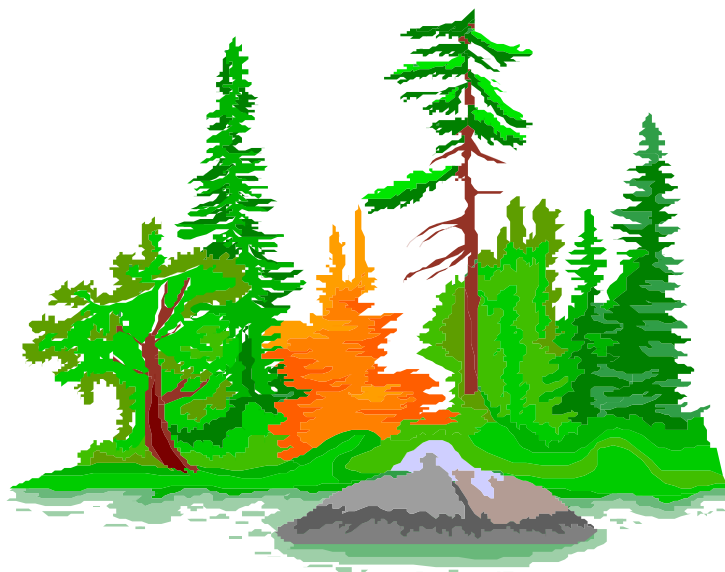
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Rick Forster 780-679-3435
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Camrose, Alberta
T4V 5B3 forster@cable-lynx.net



Bingo News

Cards on Sale 7 PM
Bingo at 7:30 PM

Thanks to all who help us, attended Bingo and especially to our wonderful sponsors! You all make our summer so much easier. We hope to see everyone at Bingo during the Summer of 2010. Member Dawn Coates will head up our Bingo program this season.

Anyone wishing to sponsor a Bingo during 2010, is asked to contact the Wilderness Village office at (403) 845-2145.

2010 BINGO SPONSOR SCHEDULE

Thursday, July 1, 2010- Harry & Joyce Wright **\$226.21**
Saturday, July 3, 2010- Paul & Heather Wright **\$415.12**
Thursday, July 8, 2010- Perseverance Resources Gardiyash Family **\$444.42**
Saturday, July 10, 2010- Kristy Taylor (Tupperware) **\$480.44**
Thursday, July 15, 2010- Pancake Breakfast Volunteers (IKEA)
Saturday, July 17, 2010- Jennifer Dewijk- Cineplex
Thursday, July 22, 2010- Patsy & Lyle Lane
Saturday, July 24, 2010- Brenda & Denis Simard
Thursday, July 29, 2010- Jennifer Dewijk- Cineplex
Saturday, July 31, 2010- Tony's Mobile RV Service
Thursday, August 5, 2010- Kristy Taylor (Tupperware)
Saturday, August 7, 2010- No Bingo- Private Function
Thursday, August 12, 2010- Harry & Joyce Wright
Saturday, August 14, 2010- No Bingo- Golf Tournament
Thursday, August 19, 2010- NEED SPONSOR
Saturday, August 21, 2010- NEED SPONSOR
Thursday, August 26, 2010- NEED SPONSOR
Saturday, August 28, 2010- Hobby Family
Saturday, September 4, 2010- Kristy Taylor- Tupperware



ATTENTION MEMBERS!

Dawn Coates is the Bingo Coordinator for Wilderness Village. She will need volunteers so if you would like to help out, please leave your name and phone number at the office.

TRAIL RIDES AT WILDERNESS VILLAGE

Janice Lea will return again this season to operate the Trail Rides at the Resort. She will be bringing out her petting zoo again for the enjoyment of all.



Waivers must be signed and all rides and activities at the Trail Ride operations are at own risk.

2010 RANCH SCHEDULE at WILDERNESS VILLAGE

OPENING DAY: The Trail Ride operation will commence on Tuesday, June 1st and continue throughout the Summer from 9 AM to 7 PM daily. PLEASE NOTE: It is best to book your ride a day prior.

HORSEMANSHIP CAMPS: Levels one, two and three will be provided by Jaline Munkholm, EC certified instructor. Contact Jaline at (780) 893-8177 or Janice at (403) 845-2103. Watch for updates in the weekly newsletters.

SPECIAL OFF SITE EQUESTRIAN ACTIVITIES: Throughout the Summer, Janice will be organizing special off site horseback activities including mother/daughter overnight outings, father/son overnight outings, poker rallies, etc. Watch for updates in our weekly newsletters.

WAGON RIDES: Meet at the wagon hitching post (On the West side of the stable).

TRAIL RIDES: Rides are \$20.00 and will be offered daily at the following times: 10 AM, 12 noon, 2 PM, 4 PM and 6 PM. Two hour rides are \$38.00 and will be offered daily at 11 AM and include a light snack.

CHILDREN'S PONY RIDES: 10 AM to 7 PM daily. Cost: \$3.00.

PETTING ZOO: 10 AM to 7 PM. Free admission.

NOTE TO PARENTS: Please ensure that your children are always supervised at the Trail Ride area and for safety reasons, not to visit this area after it closes at 8 PM. Although the animals in this area are gentle by nature, please be aware that they can occasionally nip or kick. Never let your children walk among the large animals.

Special events will be advertised in the weekly newsletter available at the Office and Store throughout the Summer.